

5) Is there any update on the bus passes in transport?

[Travel Assistance Policy for learners aged 16 to 19 and continuing learners aged 19 to 25 - Surrey County Council \(surreycc.gov.uk\)](#)

6) Has Crossroads Care Surrey been closed down/stopped?

Crossroads is used across both Children's and Adults Services.

For Adults - Crossroads continues to be a Provider used by us, we have not stopped this contract. Individuals can access Crossroads through a directly commissioned service through our block contract, spot purchase or via direct payments. There have been no changes to these arrangements that we have been made aware of.

7) Can details of how families can contact the transport team be circulated, with escalation details?

You can contact the transport team travel.assistance@surreycc.gov.uk Family Voice are working with the transport team to develop a parent guide this will guide families through the process. We hope this will be available shortly.

8) Parents feel that the blue badge scheme is not embracing the invisible disability principles and are asking families to rewrite reports with specific words in. Could more detailed training be given to the team and guidance given to families?

Advice and guidance should be sought through the citizens advice service and action for carers. The child's GP may be able to provide more detailed evidence that can be submitted around individual children.

The new Autism Act will be published soon and may support applications through their autism friendly focus.

Suggested wording from health is:

Autism is a hidden disability however this does not preclude it from reasonable adjustments

[Young person] has been diagnosed with xxxxx which impacts on all aspects of their daily living, this includes transport and accessing the community. Without the reasonable adjustment of a blue badge this will significantly hamper their ability to access their local community and services.

Young people with extreme anxieties need to be closer to their local amenities and services to reduce their anxieties about accessing these facilities.

It may constitute discrimination to not provide this reasonable adjustment under the DDA and equalities act.

